



117 Cook St. Dayton, TX 77535 · 936-258-2642 · utilitybilling@daytontx.org

## City of Dayton Residential Application

Date you would like service to begin: \_\_\_\_\_

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Co-applicant's Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Address where service is desired: \_\_\_\_\_

Dayton, TX 77535

Address where bills are to be mailed: \_\_\_\_\_

(if same note as "same"): \_\_\_\_\_

Driver's License No: \_\_\_\_\_ State: \_\_\_\_\_ Primary Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Have you ever had Water/Sewer with the City of Dayton before?  Yes  No      Are you 65 or older?  Yes  No

<b>Service Requested:</b>	<input type="checkbox"/> Water, Sewer, and Solid Waste ( Trash)	<input type="checkbox"/> Water and Solid Waste (Trash)
<input type="checkbox"/> Dayton Park Apt. (Water and Sewer)	<input type="checkbox"/> Water ( Irrigation Meters Only)	<input type="checkbox"/> Trash only
<b>Service Deposit:</b>	<input type="checkbox"/> Owner: \$150, (Held for 12 months; applied if no penalties.)	<input type="checkbox"/> Rental Property Deposit: \$250 (Stays on account until Termination)
<b>Notifications:</b>	<input type="checkbox"/> Phone Call	<input type="checkbox"/> Text Message
<b>Trash:</b>	<input type="checkbox"/> Included with bundled service	<input type="checkbox"/> Additional Trash Cart (\$6.93 / Month)
<b>Bill Delivery:</b>	<input type="checkbox"/> Hard Copy By Mail	<input type="checkbox"/> Email Electronic Copy

### Certification and Service Contract:

I hereby declare and affirm to the best of my knowledge and belief, all statements and answers as stated herein are full, complete, and true. I, the undersigned, fully understand that I am responsible to pay for utility service or other charges which may become due to the City of Dayton at this address. The City of Dayton is hereby requested to furnish water and/or sewer and solid waste disposal service(s) to the indicated address and the undersigned agrees to pay for the service at the rate established by the City Council of the City of Dayton. Service(s) shall continue and the undersigned shall be responsible for all charges until the undersigned gives notice in writing to discontinue service(s).

By signing this application, I give permission to the City of Dayton to utilize all information in any effort to attempt communication; this includes automatic telephone dialing systems. I am also agreeing to pay for city provided utilities and applicable fees at this location. Not receiving a bill does not waive payment or penalties. Payments are due on the 20th of each month by 11:59 PM (if the 20th falls on a weekend or holiday bills are due the following business day by 11:59 PM). Unpaid balances are subject to disruption of services.

## Utility Billing Information - Residential

**Due Date:** Bills are due on the 20th of each month by 11:59 PM. If the 20th is on a weekend or a holiday, the due date will be the following business day by 11:59 PM. Bills are generated at the end of each month and sent out by the 1st of the month. The billing cycle is from the 24th to the 24th of each month.

**Penalty Date & Fee:** A 10% penalty will be applied to any account with a balance after 11:59 PM on the due date. Postmark dates shall not be considered the date of payment. Failure of the United States Postal Service or any other person or entity to deliver any utility fee payment to the city shall not be adequate cause to waive late payment fees. Failure to receive the utility bill does not waive the penalty, utility fees shall be considered paid when payment is received by the city, whether by mail, hand delivery, or otherwise.

**Disconnect Date & Non-Payment Fee:** Accounts are subject to disconnect 10 days after the due date. The nonpayment fee is now \$50. When the disconnect list is generated, every account on the disconnect list incurs an automatic nonpayment fee. Once the nonpayment fee is added to the account, the will not be reversed and must be paid with the past-due balance. The entire past due + any fees must be paid by 3:00 PM to have the services reinstated the same day. Any payments received after 3:00 PM will have the services reinstated the following business day.

**Cut Lock Fee / Pull Meter Fee:** Please do not try to remove a lock from a meter by force. You will be charged a \$50 cut lock fee if a lock is removed or cut. If a second lock is removed or cut, a \$125 pull meter fee will be applied to the account, the meter will be pulled, and an officer will issue a citation for theft of services. The entire past due + any fees must be paid before services are reinstated.

**Acceptable Payment Methods:** Payments can be made Online at [www.cityofdayton.tx.com](http://www.cityofdayton.tx.com), in the office, through the mail, or by using the drop box or kiosk located on the west side of City Hall. Acceptable forms of payment are cash, check, money order, Visa, MasterCard, Discover, and American Express. All debit or credit card transaction will have a 3% transaction fee. An automatic bank draft is also offered at no cost by contacting the Utility Billing Department. *If you have been placed on the cut-off list, we only accept cash or card payments.*

**Trash Pickup:** Trash pick up is once a week by Frontier Waste Solutions using their trash carts only. If you have a residential cart, it will be billed through the City. Additional carts are available at request for an additional \$6.93 per can each month. (Charges from the provider will be passed to the customer+ tax)

**Rates:** Base bills are 0 - 2,000 gallons of usage, after you surpass 2,000 gallons we bill per 1,000. The total base bill including trash (+tax) for residential customers is \$100.44.

**Senior Rates:** Senior citizens (65+) are offered a 20% discount on their water and sewer. Seniors must provide their driver's license and either proof of homestead exemption or a current signed lease agreement in their name. Seniors are limited to using this discount on one account. Landlord accounts and trash services do not qualify for this discount.

**Termination Requests:** When you are ready to terminate your account, please contact the Utility Billing Department to request a termination form. Without submitting this form, the account will stay in your name until a new customer moves in. We do not accept phone calls in lieu of submitting this form.

UTILITY TYPE	WATER	SEWER	TRASH	TOTAL
<b>Residential</b>	\$37.80	\$37.80	\$22.95 + tax	\$100.44
Volume charge per 1,000 gallons over the initial 2,000 gallons.	\$5.13	\$5.13	-	\$10.26
<b>Dayton Park</b>	\$37.80	\$37.80	-	\$75.60
<b>Senior</b>	\$30.24	\$30.24	\$22.95 + tax	\$85.32
Volume charge per 1,000 gallons over the initial 2,000 gallons.	\$4.10	\$4.10	-	\$8.20
<b>Dayton Park Senior</b>	\$30.24	\$30.24	-	\$60.48
<i>Each additional trash cart (charge from the provider will be passed to the customer + tax) 12/1/2025 (\$6.93)</i>				
Deposit				
<b>Home Owner</b>	\$150	<i>Stays on account until 12months if no penalty then applied to account after the 12 month</i>		
<b>Renter</b>	\$250	<i>Stays on account until Termination</i>		

By signing below you acknowledge receipt of this information.

Applicant's Signature \_\_\_\_\_ Date: \_\_\_\_\_

Co-applicant's Signature \_\_\_\_\_ Date: \_\_\_\_\_